Amendments to the Claims

Listing of Claims:

This listing of claims replaces all prior versions, and listings, of claims in the application.

1. (currently amended) A system for supporting the management of an integrated communications provider (ICP), said system comprising:

a computer processor means for inputting and processing information necessary to the management of an ICP;

wherein the computer processor further comprises a graphical user interface for displaying information or data entry prompting requests to a human operator;

a pre-order management component comprising instructions for retrieving customer service records from telecommunication service providers and parsing said customer service records into reports containing equivalent ICP services;

a gateway for transferring information to and receiving information from telecommunication service providers;

a circuit management component comprising instructions for creating a hierarchal list comprising ICP on-net circuit assignments and off-net circuit assignments;

wherein said circuit management component further comprises instructions for creating a cutover work plan;

wherein said circuit management component further comprises an automatic means of receiving requests from trading partners of the ICP;

wherein said requests from trading partners are either rejected or inserted into said hierarchal list; a design management component comprising instructions for automatically selecting a communications service model; decomposing said service model into sub-model components and creating a communications design therefrom; and and;

wherein said design management component further comprises instructions for automatically

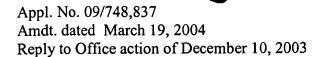


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issuing service requests to ICP trading partners.

- 2. (original) The system of claim 1 wherein the customer service records are retrieved using electronic data exchange with said telecommunication service providers.
- 3. (original) The system of claim 1 wherein the gateway conforms to order and billing forum requirements for electronic data exchange.
- 4. (original) The system of claim 1 wherein the gateway comprises instructions for validation checking in conformance with local service ordering guidelines and access service ordering guidelines established by telecommunication service providers.
- 5. (original) The system of claim 1 wherein the design management component further comprises an optimizing algorithm.
- 6. (original) The system of claim 1 wherein the processor comprises a hosting processor means and a network connectivity means, said network connectivity means further comprising connectivity to a network selected from the group of networks including a local area network, the Internet, an intranet, a wireless network, a wireless local loop network, or a network comprised of combinations of local area networks, the Internet, intranets, wireless networks, and wireless local loop networks.
- 7. (original) The system of claim 6 wherein the graphical user interface is displayed using hypertext markup language.
- 8. (currently amended) A system for managing sales proposals of an integrated communications provider (ICP), said system comprising:
- a computer processor means for inputing inputting and processing information necessary to the management of an ICP;
- a gateway for transferring information to and receiving information from telecommunication service providers;
- a pre-order management component comprising instructions for retrieving customer service records from telecommunication service providers and parsing said customer service records into reports containing equivalent ICP services;





a design management component comprising instructions for selecting a communications service model; decomposing said service model into sub-model components and creating a communication services sales proposal therefrom;

wherein subsequent versions of said sales proposal are automatically created subsequent to a request from a human operator for alternate communication service models;

wherein said design management component further comprises instructions for <u>automatically</u> issuing service requests to ICP trading partners;

wherein such requests to ICP trading partners comprise requests for local service requests, assignment of telephone number request, assignment of Internet protocol address, and requests for data broadband services;

wherein said design management component further comprises instructions for creating cutover reports subsequent to acceptance of a sales proposal by a customer;

a service management component comprising instructions for creating and tracking work plans; wherein said work plans comprise a work activity event for performing installation or troubleshooting of each sub-model component of a telecommunications service provided by the ICP to a customer and;

a circuit management component comprising instructions for creating a hierarchal list of ICP on-net and off-net circuit assignments.

- 9. (original) The system of claim 8 wherein the customer service records are retrieved using electronic data exchange with said telecommunication service providers.
- 10. (original) The system of claim 8 wherein the gateway conforms to order and billing forum requirements for electronic data exchange.
- 11. (original) The system of claim 8 wherein the gateway comprises instructions for validation checking in conformance with local service ordering guidelines and access service ordering guidelines established by telecommunication service providers.
- 12. (original) The system of claim 8 wherein the design management component further comprises an optimizing algorithm.



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- 13. (original) The system of claim 8 wherein the processor comprises a hosting processor means and a network connectivity means, said network connectivity means further comprising connectivity to a network selected from the group of networks including a local area network, the Internet, an intranet, a wireless network, a wireless local loop network, or a network comprised of combinations of local area networks, the Internet, intranets, wireless networks, and wireless local loop networks.
- 14. (original) The system of claim 13 wherein the graphical user interface is displayed using hypertext markup language.
- 15. (original) A system for managing sales proposals of an integrated communications provider (ICP), comprising:
- a computer processor means for inputting and processing information necessary to the management of an ICP;
- a gateway for transferring information to and receiving information from telecommunication service providers;
- a pre-order management component comprising instructions for retrieving customer service records from telecommunication service providers and parsing said customer service records into reports containing equivalent ICP services;
- a design management component comprising instructions for selecting a communications service model; decomposing said service model into sub-model components and creating a communication services sales proposal therefrom;
- wherein subsequent versions of said sales proposal are automatically created subsequent to a request from a human operator for alternate communication service models.
- 16. (original) The system of claim 15 wherein the design management component further comprises instructions for compiling sales proposals from multiple customer locations into a single consolidated sales proposal.
- 17. (original) The system of claim 15 wherein the created sales proposals comprise a comparison between existing communication services and ICP provided services.



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18. (original) The system of claim 15 wherein the customer service records are retrieved using electronic data exchange with said telecommunication service providers.

- 19. (original) The system of claim 15 wherein the gateway conforms to order and billing forum requirements for electronic data exchange.
- 20. (original) The system of claim 15 wherein the gateway comprises instructions for validation checking in conformance with local service ordering guidelines and access service ordering guidelines established by telecommunication service providers.
- 21. (original) The system of claim 15 wherein the design management component further comprises an optimizing algorithm.
- 22. (original) The system of claim 15 wherein the processor comprises a hosting processor means and a network connectivity means, said network connectivity means further comprising connectivity to a network selected from the group of networks including a local area network, the Internet, an intranet, a wireless network, a wireless local loop network, or a network comprised of combinations of local area networks, the Internet, intranets, wireless networks, and wireless local loop networks.
- 23. (original) The system of claim 22 wherein the graphical user interface is displayed using hypertext markup language.

